



Blue Line

Management & Consulting Services, LLC

General Manager's Report

October 2024

Prepared for:

PALOMA CREEK
DISTRICTS

&

Northlake Estates

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Management and Operational Activities:

I. Neighborhood Maintenance Issues/Updates/Concerns by District:

A. District 8 A:

1. Southern Botanical has completed their analysis of the damages and issues in the southernmost three medians on PC. An estimate (23566) was received in the amount of \$33,899.40.
 - *Zone Installation (11) Zones-Turf(8) and Bubblers(3) with trencher-\$24,199.83*
 - *Controller, Mounting Post, Rain & Freeze Sensor-\$699.57*
 - *Boring-\$9,000*



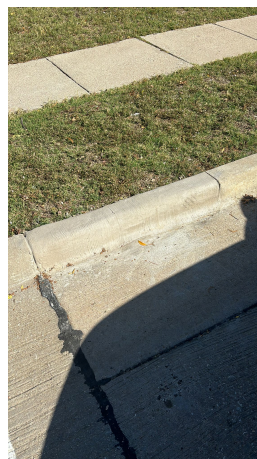
2. Director Torres located another faded stop sign in need of replacement at Freesia and Perennial. Blue Line will get that installed soon.
3. Director Torres noted street cracking in the areas of Rose Garden and Heather Lane and also at Lake Worth and Lake Meadow. Blue Line will obtain bids for crack sealing or repairs as needed.

4. Blue Line received a report of graffiti on the outfall culverts in the 1600 block of Lake Way. The areas were cleaned and primed, then later repainted to cover up the vandalism.



B. District 8 B:

1. Additional curbs in the area of Mockingbird and Warbler were repaired. GM inspected the prior month's work and rejected one area. WOPAC re-worked that area when they came to perform additional work. All work was inspected and is now approved.



C. District 11 A:

1. GM has scheduled an on-site meeting with contractors on New Marion for an estimate to concrete the area to avoid future vegetation growth and drainage issues.
2. Consider and approve an estimate in the amount of \$5,500.00 from Collum Trees to trim all trees in the median, thin out and raise canopies.

D. District 11 B:

1. Southern Botanical is still working on a quote for ground cover in the medians. This will be an extensive project and they are now calling for an on-site meeting with GM and the Board President. This will be scheduled soon.
2. 2200 block of Scott Creek: Continued oil leak issues with a resident's car. Legal is sending another letter.
3. Traffic study is still in process at Eppright and Villa Paloma. Need updates from Pettit.
4. GM assisted 11B with reporting of valve risers that are trip hazards to Mustang SUD.

E. District 11 C:

1. Nothing to report this month.

II. Mustang Water Reports, Appeals, UTRWD Updates or Concerns:

- A. Blue Line handled multiple extension requests, disconnects, Adjustments, and refunds with Mustang SUD again this month.
- B. UTRWD remains in Stage 1 Drought Restriction. Mustang SUD and The Districts also remain in Stage 1.
- C. For all reports related to Mustang SUD use this link below:

https://dww2.tceq.texas.gov/DWW/JSP/EnfActBySys.jsp?tinwsys_is_number=1312&tinwsys_st_code=TX&wsnumber=TX0610036%20%20%20&DWWState=TX

III. Trash Collection Service Updates/Issues:

- A. For the month of October the GM's office received very few trash and recycle related complaints. There were a few instances of missed bins or trash or recycling being left down in early October but in most instances they were recovered by Waste Connections the following day.

IV. Management and Operation Updates and Items / Requests and Recommendations for Future Consideration:

- A. For the month of October 2024 Blue Line read, handled, reviewed, and/or responded to 147 emails to the GM email account and 324 emails to the Customer Service email account.
- B. Southern Botanical continues to evaluate irrigation systems and conduct assessments of grounds throughout the neighborhood. They are now determining how many new meters will be needed to isolate District systems from HOA systems.

C. The October 19th, 2024 recycle, bulk and hazardous waste event was a success! It was well attended. GM recommends districts consider shredding twice a year due to many requests from residents.



D. The Public Safety Committee asked GM to survey the main roads of Villa Paloma and Paloma Creek Boulevard to determine the need for additional speed limit signs and poles. At this time approximately 14 speed limit signs and poles are needed for Paloma Creek, Villa Paloma and Kitty Hawk. The Districts have a few poles still in stock but a few more will be needed. An official quote will be obtained from Brandon Industries and presented ASAP. Costs will be split amongst the 11A, 11B, 8A and 8 B Districts depending on actual numbers of signs and poles placed in each district.

E. Action Items:

- Consider and approve the GM to purchase the necessary speed limit signs, poles, and hardware for Districts 8A, 8B, 11A, and 11B from Brandon Industries in an amount not to exceed \$3000.00.

V. Website, Communications, and Tracker Ticket Committee Updates:

- A. The last meeting occurred on September 4th. The next meeting will be in December and directors ask that Triton send text reminders to the group.
- B. QR codes for the district message board signs have arrived. Blue Line will get these installed in the month of November.
- C. Website is functioning well with no issues reported.
- D. There are currently two (2) open tickets for requests to video tape or stream meetings.



Little Elm Police Services:

I. Personnel/Equipment/Budget Updates:

Personnel: No updates.

Vehicle Updates: No updates.

Equipment: Flock cameras to be ordered soon, as are other items recently approved by the District boards. LEPD are seeking bids at this time for many of the items.

Budget: No updates.

II. Community Events and Crime Prevention Efforts

None reported to the GM.

III. Braswell Zone School Updates from LEPD (from the SRO Sergeant):

Catherine Bell:

1. See attached newsletter.

Paloma Creek Elementary:

1. See attached newsletter.

Navo Middle School:

1. See attached newsletter.

Braswell High School:

1. See attached newsletter.

IV. Police Calls For Service, Traffic Enforcement Statistics and Related Activities.

For the month of **October 2024**, Little Elm PD logged the following TOTAL calls and activity in all of Paloma Creek:

Total Calls: 581 (dispatched/self-initiated) down from 611 in Sept.

Dispatched calls: 438 down from 447 in Sept.

Officer Initiated calls/contacts: 143 (25%)

Traffic Stops: 74, down from 82 in Sept.

Traffic Warnings and Citations Issued: 20/15

Parking Violation Complaints: 11

****See Attached Reports Provided By LEPD For More Detailed Information on Street Crimes Unit Activity and Notable Offenses****

V. Public Safety Liaison/GM Committee Updates:

- A. The last meeting was held on November 11th, 2024. Topics included receiving an update from Little Elm Police Department, updates on services provided by Waste Connections, Southern Botanical Landscaping, updates from the website and communications committee, an update on UTRWD Stage 1 drought restrictions, discussion regarding the funding for crossing guards for elementary schools, formation of an emergency response committee and the purchase of PTT radios, the need for additional speed limit signs along the main roads, potential for purchasing a radar trailer and/or pole mounted signs, and general updates from directors.
- B. Emergency Management Committee: GM recommends that each of the five Districts of Paloma Creek and Northlake Estates assigns up to two (2) dedicated (non-rotating) members from each district to serve on the current Public Safety Liaison Committee. GM and the Public Safety Liaison Committee also recommend that this committee be reclassified to Public Safety and Emergency Response Committee. The intent is to increase the scope of this voluntary committee to include actions and responsibilities related to emergency management of natural or manmade disasters within the districts of Paloma Creek and Northlake Estates and/or their participation and response as a Community Emergency Response Team (CERT).

C. Emergency Management Coordinator Updates:

i. Winter Weather Outlook:

- The NOAA Climate Prediction Center forecasts a La Niña winter, likely resulting in above-average temperatures and below-normal precipitation. Ongoing drought conditions are expected to persist or worsen, with fire weather risks heightened due to the anticipated dry and warm periods.
- Key Points:
 - Warmer-than-normal temperatures, reduced rainfall, continued or worsening drought, and an increased wildfire risk is expected.
 - The extent of temperature increase, the exact precipitation deficit, and the frequency and intensity of potential arctic outbreaks and winter weather events are still unknown.
 - While overall trends favor warmer, drier conditions, occasional cold snaps and at least one winter weather event are still expected.

ii. PTT Rapid Radios:

- 12 have been ordered and are expected to arrive in a few weeks.

*The next PC Safety Committee meeting is scheduled for **MONDAY, December 9th, 2024 at 6:30 PM**. This is not an open public meeting as it does not meet the requirements under the Open Meetings Act as stipulated by the Office of the Attorney General of Texas.*

Aubrey Fire Services

I. Aubrey FD Coverage/Staffing/ Updates:

- A. Staffing: For the month of October 2024, 30 out of 31 days were covered with a minimum of five (5) personnel assigned to every shift. One shift went short with only 4 personnel for a short period of about six hours. GM noted that three (3) shifts took more than five firemen to ensure the minimum number of personnel were staffed.
- B. Apparatus Update: None at this time.
- C. Personnel Updates: None
- D. Election Update: At the election held November 5, 2024, voters in all 5 Paloma Creek and Northlake Estates Water Districts passed Proposition A, which proposed the approval of a contract with the Little Elm Fire Department for fire and emergency medical services in Paloma Creek and Northlake Estates, beginning on December 1, 2024. This approval was crucial, as the Aubrey Fire Department will be vacating their Navo Fire Station in the coming year to occupy a new station in Winn Ridge, leaving the Little Elm Fire Station on Navo Road as the closest option. The Little Elm Fire Department has the best ISO score possible (a score of 1), which could mean a reduced rate for homeowners insurance. Homeowners are encouraged to contact their insurance companies to determine if Little Elm's ISO rating of 1 qualifies them for a lower homeowners insurance rate.

II. Community Events:

- A. N/A

III. Run Logs and Calls:

- A. For the month of October 2024, Aubrey FD responded to a total of **101** calls for fire/ems services, down 3 from 104 in September of 2024. Six (6) of those calls were answered by Station 1 instead of Station 2 at Navo, which is up 3 from 3 in September.

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